



The logo for TROMP, featuring a red triangle pointing downwards from the top. Below the triangle, the word 'TROMP' is written in a bold, black, sans-serif font.

The logo for DEN BOER, featuring a red triangle pointing downwards from the top. Below the triangle, the words 'DEN BOER' are written in a bold, black, sans-serif font.

AMF Tromp and AMF Den Boer – formerly Tromp Group – provide best in class unit equipment and fully-integrated bakery solutions for the global baking industry. Together, AMF Bakery Systems, AMF Tromp, and AMF Den Boer help bakers grow their product portfolio with confidence to produce soft bread and buns, sheeted artisan breads, pizzas and flatbreads, cakes and pies, and pastries and croissants. Along with the latest bakery innovation, AMF provides expert design and applications engineering, production expertise, full-system integration, project management, installation, training and lifetime parts and service support.

First Line Service Engineer

Gorinchem

As a First Line Service Engineer you are responsible for assessing and solving faults and problems worldwide. Your tasks include 'manning' the Service Helpdesk, taking faults and problems, making the analysis, if necessary quickly getting on the spot to tackle problems, turning to the 24 hr consignment service. With your insight and analytical skills you ensure the best performance for the customer.

What expertise are we looking for?

In order to qualify for the position of First Line Service Engineer, you've graduated an MBO or HBO Mechatronics education, and/or you have equivalent work experience. You have (extensive) knowledge and experience of modern control techniques and knowledge of machine concepts. You have strong analytical skills and you are prepared to work in service organisations. In short, you have (extensive) experience as an engineer in software programming. Your personality is characterized by the following: independent, strong, service-oriented, eye for commercial opportunities, problem-solving ability, hands-on, flexible and stress-resistant. You are prepared to work 30% of your time at (international) customer locations.

Most important Competencies required?

You have an education level at MBO/HBO Mechatronica and are well known with Dutch, English and (if possible) French language. Teamwork focus: be able to define and meet objectives as well as work well with all levels within the company. You are able to build relationships with internal and external customers to understand and address their needs and goals. Develops and consistently meets customer work standards and customers satisfaction expectations. You know how to handle with changing and unknown circumstances and environment and take your responsibility. Perfect communication skills in both written and verbal forms at all levels in the organization. You will participate in problem solving and process improvement initiatives. You are superior in finding new ways to help and support customers through better or new solutions. You will have proven software experience with: Lenze motion, Siemens LAD + SCL, and/or Allen-Bradley LAD + SCL and have (preferably) familiarity experience with Lean Manufacturing principles.

Interested?

Please send your resume to Kristel Hoedemaker, Manager Human Resources, k.hoedemaker@trompgroup.nl. Information about AMF Tromp and AMF Den Boer is available at www.trompgroup.nl.